



SAFETY, NOTIFICATIONS AND HELP

Block and report people, posts, groups and stores;
manage notifications; get help from the help center
and Linework support.



Version

4.0.2742 · build 385

Language

English

Online

docs.linework.app

SAFETY, NOTIFICATIONS AND HELP

You decide who can reach you. Reports are anonymous and reviewed by the Linework team.

BLOCK SOMEONE

From their profile (...), from the chat info or from a group member: **Block**. They can no longer see your profile, posts and stories, message you or call you, and they are not notified. Unblock them from their profile or Menu → Settings → **Blocked Users**.

REPORT

WHAT	WHERE
A post, comment or story	... → Report , then choose the reason.
A person or a group	Profile ... or chat info → Report .
A product or a store	... on the product or store → Report .
An ad	... on the ad → Report ad (or Hide ad).

Reasons include child sexual abuse or exploitation, terrorism, suicide or self-harm, nudity, violence, weapons, drugs, hate speech, harassment, scams, false information, spam and intellectual property. Content reported for **child abuse, terrorism or self-harm is hidden right away** until it is reviewed.

If someone is in immediate danger, call your local emergency number first.

PRIVACY TOOLS

- **Private account** and **Follow requests**, audience of posts and stories, read receipts: see [Settings](#).
- **Disappearing messages** and **Lock chat**: see [Chat](#).
- The Spiral map only shows places that authors chose to add, rounded to about 1 km.

NOTIFICATIONS

Tap the bell in Spiral, Chat or Bloop. Tabs: All, Spiral, Bloop and Bank (payments). **Mark all as read**, swipe to delete. Push notifications cover likes, comments, mentions, shares, followers and requests, messages and calls, lives starting, orders, store offers you accepted and wallet movements. Choose the Spiral ones in Settings → **Notification Preferences**.

GET HELP

- **Help center:** Menu → **FAQs**, by topic (account, Spiral, stories, live, chat, Bloop, wallet, network and ads, safety).
- **Report a problem:** Menu → **Report a problem**, describe it and attach screenshots (JPG, PNG or PDF).
- Email: support@linework.app.
- **Terms of Service** and **Privacy Policy**: in the Menu, or on linework.app.