



SHOPPING ON BLOOP

Buy on Bloop, the marketplace inside Linework: find products and stores, cart, address, payment with your balance, orders, tracking, refunds and Explore Shopify.



Version

4.0.2742 · build 385

Language

English

Online

docs.linework.app

SHOPPING ON BLOOP

Bloop is the marketplace inside Linework: products from verified members, stores and selected partners, paid with your Linework balance.

THE BLOOP HOME

- At the top: **Seller mode**, cart, wishlist (heart), notifications, **Search products** and filters.
- **Categories** (only those with products), **Sponsored stores**, **Partner shops**, the **Explore Shopify** banner, member listings with the filters **ALL / SERVICES / FILES / NEAR ME**, **Bestsellers**, **New arrivals**, **Christmas gifts** (from October to early January) and **Stores You Follow**.
- Filters: price, discount, condition (New, Used, Renewed), newest or price order.

PRODUCTS AND STORES

- The product page shows photos and video, price, variants (colour, size), quantity, availability, **Details**, **Reviews**, the store and related products. Tap **Add to Cart** or the heart to save it.
- A store page shows its products, followers and search; **Follow store** to see it in Stores You Follow, chat with the store, or share and report it from
- **Partner shops** (for example Amazon) open on the partner's own app or site.
- **Digital products** (files) have no shipping.

CART AND CHECKOUT

- 1 Your cart:** change quantities, remove items or move them to the wishlist, add a note for the seller, then **Checkout**.
- 2 Address:** use your location, a saved address, or fill in name, street, city, ZIP, country, region and phone. Tap **Continue to payment**. (Only digital items: this step is skipped.)
- 3 Payment:** choose the courier for each product, pay with **vLWK** or **vUSDC** from your balance, optionally add **Shipping insurance** (2%, minimum \$1).
- 4** Check the total and tap **Pay**, then confirm.

ORDER AMOUNT	PAYMENT FEE
up to \$50	3%
up to \$200	2%
up to \$1,000	1.5%
above \$1,000	1% (minimum \$0.30 per order)

If your balance is not enough, top up your **wallet** or switch currency.

YOUR ORDERS

Menu → Bloop → **Orders**: search and filter (All, In progress, Delivered, Cancelled). For each order you can:

- **Contact seller** in chat;
- **Cancel order** before it ships: the money goes back to your balance;
- **Track** the parcel (number, courier, tracking link);
- confirm **Received**, then review the store and rate the product;
- **Buy again**.

REFUNDS

- 1 From the order, tap **Refund** and choose what happened: it never arrived, it is damaged, or it is the wrong product.
- 2 The seller reviews your request. If accepted, ship the item back and add the return tracking.
- 3 The refund goes back to your Linework balance.

Follow your requests in Menu → Bloop → **Refund** (Requested, Accepted, Rejected). You can cancel a request while it is still Requested.

EXPLORE SHOPIFY

From the Bloop home banner (or the **Shopify** store) you can search products from independent Shopify stores all over the world:

- 1 Type what you are looking for and choose where it ships with **Ships to** (Worldwide, a European country or the rest of the world). Prices are shown in your country's currency (≈ when converted).
- 2 Open a product to see photos, options and the store.
- 3 Tap **Buy on** and the store name: you pay on the store's own checkout (card or Shop Pay). Shipping, returns and support are handled by the store.

The **Shopify** store on Bloop also shows products from Shopify merchants connected to Linework: those are bought like any Bloop product, with your balance. Merchants: see **Sell on Bloop with Shopify**.

WISHLIST AND FOLLOWED STORES

Tap the heart on a product to keep it in your **Wishlist** (heart at the top of Bloop). Stores you follow are listed in **Stores You Follow**, and conversations with stores are in Chat → **Bloop**.