Boooooh · App guide

Chat, groups and calls

Private messages, voice notes, reactions, forwarding, location, stores and live location, pinned chats, disappearing messages, locked chats, groups with roles and permissions, chats with stores, voice and video calls, chat on the web.

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English

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docs.linework.app

APP GUIDE · CHAT

Chat, groups and calls

One place to talk to anyone on Linework: private chats, groups with clear rules, conversations with Bloop stores, and voice or video calls, all with the same account.

What Chat is for

Private

One-to-one chats

Text, photos, videos, documents and voice messages, with reactions, replies and read receipts.

Groups

Groups with rules

From a few friends to large communities: roles, permissions, slow mode and invite links keep them tidy.

Bloop

Talk to stores

Ask a seller about a product or an order; as a seller, answer your customers.

Calls

Voice and video

Call from any private chat or group. For bigger meetings there is Linework Meet.

Start a chat

- Chat tab → **New chat**, or **Message** on someone's profile.
- The links menu at the top gives you a **Link to chat with me** (whoever opens it starts a chat with you) and invite links to groups you manage. Handy for your bio, a business card or another social network.
- Tabs: **Chat**, **Bloop** (conversations with stores), **Group** and **Archived**. Swipe a chat to archive or delete it; you can also pin and mute chats.
- **Pinned chats** stay at the top with a pin, in the app and on web.linework.app: on the web use the pin button on a chat in the list (**Pin chat** / **Unpin chat**). A chat pinned on one device is pinned everywhere.

> **Tip:** pin the few chats you use every day so they stay at the top, and archive the ones you want out of sight without losing them.

In a conversation

- 📎 **Attach**: photos and videos (with caption, edit and draw), camera, documents. Choose up to **10** photos and videos from **Photos & videos**: they stay in a preview above the message bar, where you can remove one with the X, **Edit** or **Draw** on photos and add a caption. Nothing is sent until you tap send. On the web app too, the files you choose open in a preview (**Send n file(s)**): add a

caption (**Add a caption…**), **Rotate** or **Crop** photos (**Original**, **Square**, **Portrait**, **Wide**, **Reset**), **Remove** a file or **Add more**, then **Send** or **Cancel**.

- **Stickers and GIFs**: tap the sticker button in the message bar and choose **Sticker** or **GIF**, with search. Stickers appear without a bubble. The same GIFs are available in comments.
- **Location and store**: from 📎 choose **Location** and then **Send your current location** (only the people in this chat see it) or a place you search; or choose **Store** to send a Bloop store. They arrive as a card with a map preview or the store logo: tap it to open the place page (map and **Directions**) or the store. From **Location** you can also start a live location.
- **Voice messages**: hold the microphone to record, slide to cancel. Quicker than typing when you are on the move. While a voice message plays, hold the phone to your ear: the sound moves to the earpiece, like a call, and back to the speaker when you move it away (on iPhone the screen also turns off).
- Long-press a message: react (👍 ❤️ 😂 😮 😢 🙏 or any emoji), **Reply** (or swipe), **Forward** to up to 5 chats, Copy, **Edit** your own messages, **Star**, **Pin**, **Delete for me** or **for everyone**.
- Forwarded messages are marked as forwarded. Call records, meeting cards and system notices can't be forwarded.
- **Star** what you want to find again (an address, a code, a date): starred messages are collected in the chat info. **Pinned** messages appear in a bar at the top of the chat for everyone.
- In groups, type **@** to mention someone.
- You see when the other person is typing, and the red double tick when they have read (if read receipts are on for both). In a group the double tick appears when everyone with read receipts on has read.
- Tap the name at the top for chat info: calls, media, links and docs, starred messages, mute, wallpaper, **Disappearing messages** and **Lock chat**.

Lock chat keeps a conversation away from anyone who picks up your phone: its preview is hidden in the list and it opens only with Face ID / fingerprint or, if they are not available, your app PIN. The lock applies on this phone only.

Live location

Let the people in a chat follow you on the map for a while: when you are on your way to meet them, walking home at night, or looking for each other in a crowd. Your position updates in the chat as you move, and stops by itself when the time is up. Free, in private chats and groups. Available from the latest version of the app.

1. In the chat tap 📎 → **Location** → **Share live location**.
2. Read the explanation and choose **For how long?**: **15 minutes**, **1 hour** or **8 hours**.
3. Tap **Share live location**. The first time, the phone asks for permission (see the table below).
4. A card with a **LIVE** map appears in the chat. To end earlier, tap **Stop** on the card and confirm.

Where	What to allow	How it works
iPhone	Choose **Always Allow** when iOS asks.	Sharing continues even if you close Linework; iOS shows the location indicator. With only **While Using the App** it continues while Linework is open or in the background, but stops if you close the app: you can change it to **Always** in Settings.
Android	Location while using the app, and notifications.	While you share you see an ongoing notification, "Live location is on", with a **Stop** button. Sharing continues with the app in the background.
Web app	Allow location for the site in your browser.	From a browser it works **only while the page stays open**; from the Linework app it continues in the background too.

What the others see: the card shows a small map with your position, **Ends in …** and **Updated … min ago**. Tapping it opens **View on map**, a full-screen map with everyone who is sharing in that chat. In the chat list the preview is "📍 Live location". When it ends, the card shows **Live location ended**, without any position.

It stops by itself when the time is up, when you tap **Stop** (on the card or in the Android notification), when you log out or take away the location permission, when you leave the group, when one of you blocks the other in a private chat, when the message is deleted, or when you start a new live location in the same chat.

> **Privacy:** only the people in that chat see your live location, and never people you blocked or who blocked you. Linework keeps only your **latest** position while you share, never a history of where you went, and deletes it a few minutes after the share ends. A live location can't be forwarded or copied, and it never appears on LineMap. Background location is used only during a live location share.

> Share your live location only with people you trust, and stop it when you no longer need it.

Disappearing messages

Use them for things that don't need to stay around, such as a temporary code or a quick plan. In chat info → **Disappearing messages** choose **Off**, **24 hours**, **7 days** or **90 days**.

- The setting applies to the whole chat, for everyone in it, and only to messages sent **after** it is turned on.
- Everyone sees a notice in the chat when it changes, and a ⏱ next to the name at the top while it is on.
- In groups only the owner and admins can change it.

> Disappearing messages don't stop anyone in the chat from taking a screenshot or copying the text before it disappears.

Groups

Groups are for any shared conversation: family, a team, a class, the customers of your store or a whole community. There is no limit on the number of members.

1. Group tab → **Create group**, choose members, a name and an optional description.
2. Owner and admins use **Manage group**: icon, name and description, **Share invite link** or create a new one (the old one stops working), add members, make or remove admins, remove members.

On web.linework.app click the group's name or photo at the top of the chat (or the gear) to open **Group info**: the same settings as in the app, depending on your role (photo, name and description, mute, disappearing messages, invite link, member permissions and slow mode, members and banned people, report, leave or delete).

To join a group, open its invite link and tap **Join group**: first you see its name, photo, description and number of members. To leave, use **Exit group**; the owner can **Delete group**.

> **Large groups:** when a group has more than 200 members, people who join it have its notifications muted, so they aren't flooded. Mentions (@) still reach them.

Roles and permissions

Role	What they can do
Owner	Whoever created the group. Everything, including making and removing admins and deleting the group.
Admin	No limits on writing; manages the group and its members. An admin can't restrict, ban or remove the owner or another admin: only the owner decides about admins.
Member	Follows the group permissions below.

What members can do (set by admins):

Permission	Default	Why change it
Send messages	On	Off turns the group into an announcements channel: only admins write.
Photos, videos and files	On	Off keeps the group to words.
Voice messages	On	Off if voice notes are too much to follow.
Links	On	Off keeps spam links out.
Add members	On	Off if only admins should decide who comes in.
Pin messages	Off	On if members should be able to highlight messages.
Change name, photo and description	Off	On for small groups of friends.

Slow mode sets how often each member can send a message: off, 10 s, 30 s, 1 min, 5 min, 15 min or 1 hour. It calms down busy groups; owner and admins are not affected.

For a single member admins can **mute** them (for 1 hour, 1 day, 1 week or forever: they can read but not write), allow **text only**, or **ban** them: they leave the group and can't come back, not even with the invite link, until an admin unbans them from **Show banned people**.

These rules are checked by Linework's servers, so they apply to everyone, whatever version of the app they use.

Voice and video calls

Use the phone or camera icon at the top of a private chat or a group. During the call: mute, camera on/off, flip, speaker, end. Incoming calls ring with Answer / Decline for about 45 seconds; after that the call counts as missed. Every call leaves a line in the chat (missed, declined or how long it lasted).

- **Video calls between two people**: pinch to zoom into the other person's video and drag to move around; double-tap to go back to normal size. Drag your own small video to any corner; tap it to swap the two videos.
- **On Android**, an incoming call rings full screen with **Answer** and **Decline** even when the app is closed or in the background.
- **Group calls**: if a call is already going on in the group, tapping the icon joins it. The call ends when only one person is left.
- **Add person**: once the call has started, tap the person-with-plus icon at the top right. Search by name or @username, or pick from recent chats, people you follow and your followers; select up to 7 people at a time and tap **Add**. They get a normal incoming call ("... is adding you to the call"), and you see if someone declined or didn't answer. They don't need to be in the chat. A call can have up to 12 people; with 3 or more, everyone appears in a grid, voice calls included. Also on the web app.

- Calls are not available in chats with Bloop stores, nor with the Linework Team support account, which answers in writing.
- For meetings with many people, screen sharing, subtitles or recordings use Linework Meet.

Chats with Bloop stores

When you tap **Contact seller** or chat with a store on Bloop, the conversation goes in the **Bloop** tab, separate from your personal chats. Use it to ask about sizes, availability or shipping before buying, or about an order afterwards. If you sell, your customers' messages arrive here too (see Selling on Bloop).

Blocking and reporting

- In chat info: **Block** or **Report** the person, or **Report group**. In a group you can also long-press a member.
- **Private and store chats**: if either of you has blocked the other, neither can write, send files or voice messages, forward, react, edit, call or start a meeting there. The old messages can still be opened and read.
- **Groups**: if you are both in a group, messages stay visible to everyone, but you don't get notifications or mentions from someone you blocked. Nobody can add to a group a person who has blocked them.
- Reports are reviewed by Linework's moderators. More in Safety.

Good to know

What does "Delete for everyone" do? The message disappears for everyone in the chat. **Delete for me** removes it only from your view.

Why can't I write in a group? An admin may have turned off **Send messages** or a type of content (media, voice, links), muted you, or set slow mode. Ask an admin.

Why don't I see the double tick? Read receipts are off for you or for the other person. If you turn them off you don't see other people's either.

Are chats end-to-end encrypted? No. For sensitive conversations use disappearing messages and locked chats, and never share passwords or codes in a chat.

Can I chat from a computer? Yes, sign in with the same account on web.linework.app. There you can also pin chats, send a location or a store, share a live location (while the page stays open), forward messages, call and manage your groups from **Group info**.

Can someone see my live location after it ends? No. The card shows only **Live location ended**, and Linework deletes the last position a few minutes after the end.